



Cancellation Policy

In order to ensure the provision of high-quality care within a reasonable timeframe, we have implemented an appointment and cancellation policy.

As appointments are in high demand, canceling your appointment in advance allows us to offer the time slot to another individual seeking timely care. This policy helps us optimize our appointment availability for all clients.

During the appointment booking process, you will be required to provide a credit card to hold on file in the case we must enforce our cancellation policy.

We understand that circumstances may arise requiring you to cancel or reschedule your appointment. To avoid any penalties, please notify us at least 24 hours prior to your scheduled appointment. If you provide less than 24 hours' notice, 50% of the service cost will be charged. Clients who do not notify us of their cancellation at all will be charged 100% of the service cost.

Please note that if you arrive late for your appointment, we may not be able to service you. In the case that you are running behind, please notify us immediately and we will do what we can. Consequences include but are not limited to rescheduling and/or cancellation fees.

We are more than happy to address any inquiries or concerns you may have regarding our cancellation policy. We thank you for your compliance.